DMX REFERENCE

Cloud 9 X IP

Chauvet Professional



Manufacturer	Chauvet Professional
GDTF file	Chauvet_Professional_Cloud_9_X_IP_150429.gdtf
GDTF revision	Beta 1.0.0 · 2026-07-10
Generated	2026-11-23

1 About this manual

This document describes the Cloud 9 X IP by Chauvet Professional. It was compiled from the GDTF file Chauvet_Professional_Cloud_9_X_IP_150429.gdtf from the GDTF-Share library.

File revision: “Beta 1.0.0”.

The DMX modes, the channel functions and the technical data are given as the GDTF file states them. Installation, operation from the device's control panel, service and safety instructions are described in the manufacturer's original user manual, which takes precedence over this document.

This document was not issued or endorsed by Chauvet Professional; product names and trademarks belong to their owners.

Safety notices are marked with signal words according to the severity of the hazard: DANGER – an imminent hazard that will result in death or serious injury; WARNING – a potential hazard that could result in death or serious injury; CAUTION – a potential hazard that could result in minor injury or property damage; NOTE – additional information for correct and safe use.

> **NOTE** This product is designed for stage and effect lighting. It is not suitable for household room illumination.

2 Quick reference

Parameter	Value
Weight	34.8 kg

DMX modes

Mode	Channels	Units in one universe	First start addresses
3 Channel	3	170	1, 4, 7, 10, ...



Read the manual before use



Do not stare into the light



Indoor use only

3 Safety instructions



Read the manual before use



Do not stare into the light



Indoor use only

⚠ WARNING

- This device is intended for professional use. Installation, connection, setup and maintenance must be carried out only by suitably qualified persons who have read this manual.
- Use the device only for its intended purpose and as described in this manual.
- Do not open the housing and do not modify or tamper with the device. Refer all repairs to an authorized service center.
- Do not use the device if its housing, power or data cable, or a connector is damaged, if the device has been dropped, or if liquid or a foreign object has entered it. In such a case, have it checked by a service center.
- Disconnect the device from the power supply before cleaning, maintenance or any work on the connections.
- After moving the device from a cold to a warm environment, let it reach room temperature before switching it on to prevent condensation inside.
- The device is not a toy; keep it out of the reach of children.

⚠ WARNING

- This device is designed for indoor use only. Protect it from rain, splashing water, moisture and dust, and do not place containers with liquids on it.
- Do not operate the device in high humidity, near water, or where condensation can form on it.

⚠ CAUTION

- This device emits intense light. Do not look directly into the light source or the beam at close range; doing so may damage your eyes.
- Do not aim the beam at the eyes of people or animals at close range, and do not view the light source through optical instruments (binoculars, camera lenses).
- Do not aim the beam at flammable or heat-sensitive materials at close range.

4 Product description

Description in the GDTF file

“Cloud 9X IP is a compact low-lying fogger that produces high-impact floor-hugging fog ideal for stages and ballrooms. No refrigeration, dry ice or CO2 is needed, making for easy and safe operation that requires no special handling, licensing, or training.”

“Cloud 9X IP creates continuous output using only LLG low-lying fog fluid and tap water (no need for distilled!). Taking full advantage of its new ability to use water from a faucet, Cloud 9X IP features a rear fitting that accepts a regular garden hose for automated refilling as water is depleted.”

“With a fast five-minute heat-up time and integrated water drainage system with a durable brass fitting that withstands repeated use, Cloud 9X IP setups and cleanups are always quick, easy, and reliable. Convenient control is available in any setting or application, via full-color onboard control display, RDM,

DMX, or its included wireless RF handheld remote.”

“Cloud 9X IP features an upgraded housing that is not only inherently corrosion resistant, but also signficantly lighter than the previous Cloud 9 model that it replaces (total weight has been reduced from ~120lbs to ~75lbs). Its new housing is also stackable (up to 3 tall), making for easy transportation by truck, and features a removable rear cover for storing accessories, keeping everything self-contained in the unit.”

5 Installation

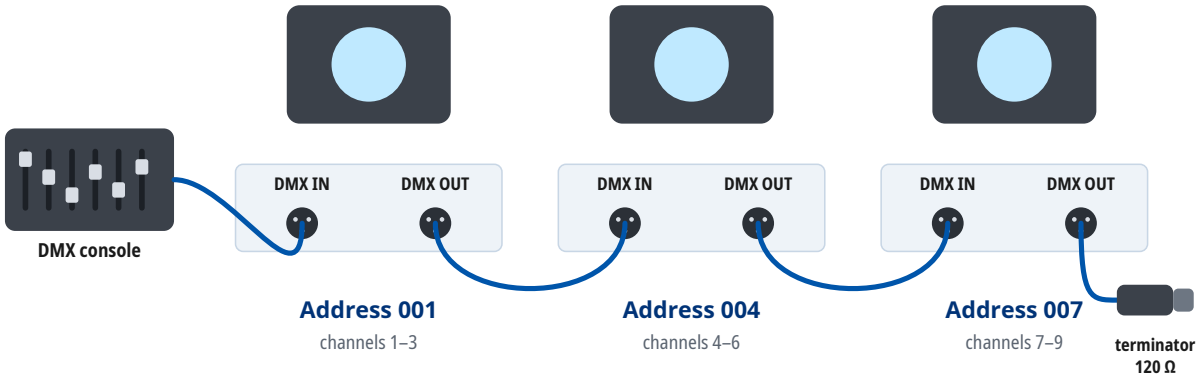
⚠ **WARNING**

- Rigging must be carried out only by qualified persons in accordance with applicable regulations, in particular those for work at height.
- The supporting structure and fixings must safely carry the weight of all suspended devices; verify their load capacity in advance.
- Weight of the device: 34.75 kg.
- Use suitable mounting hardware (for example truss clamps) and tighten all screw connections properly.
- Always secure the suspended device against falling with a safety cable of adequate load capacity, routed through a fixed point of the device and around the supporting structure.
- During installation and removal, keep people out of the area below the work position.
- Regularly inspect the fixings and the safety cable for damage, corrosion and loosening.

6 Connections

- Use shielded cable designed for DMX512 with an impedance of 110 Ω. Ordinary microphone cable is not suitable for DMX, especially over longer distances.
- Connect the devices in a daisy chain: connect the DMX OUT of one device to the DMX IN of the next. Do not split the line with Y-cables or wire it in a star; the line may be split only with a DMX splitter.
- Connect the shield to pin 1 only. Do not connect the shield (ground) to the metal shell of the connector; this can cause short circuits or erratic behavior.
- XLR pin assignment: pin 1 – shield (ground), pin 2 – Data- (Data Complement), pin 3 – Data+ (Data True). On 5-pin connectors, pins 4 and 5 are not connected; a 5-pin connector can be connected to a 3-pin one with a cable adapter.
- Terminate the end of the line (for impedance matching): plug an XLR connector with a 120 Ω, ¼ W resistor between pins 2 and 3 into the DMX OUT of the last device. This reduces the risk of erratic behavior.
- Connect no more than 32 devices to one DMX line. For more devices or longer runs, use a DMX splitter or booster.

DMX line



Mode 3 Channel: every unit occupies 3 channels from its address. At most 32 units on one line; for more units or longer runs use a DMX splitter. A 120 Ω terminator closes the last DMX OUT.

7 Operation

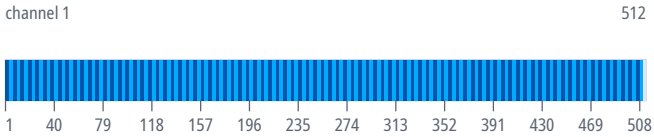
Setting the DMX address

- The device occupies as many consecutive channels in the DMX universe as the selected DMX mode uses, starting at the set start address.
- Number of channels occupied in the DMX mode “3 Channel”: 3.
- Choose start addresses so that the channels of individual devices do not overlap and the last occupied channel does not exceed 512. Devices with the same start address and mode respond identically.
- For several devices in a row in the DMX mode “3 Channel”, you can use, for example, the start addresses 1, 4, 7, 10.
- The DMX mode set on the device must match the fixture profile (personality) used in the controller.
- The device supports RDM (Remote Device Management), two-way communication with the controller over the DMX line.

8 DMX channels

Units in one DMX universe

3 Channel
3 channels



up to 170 units
last address 508

Start addresses of 20 units in the mode “3 Channel”

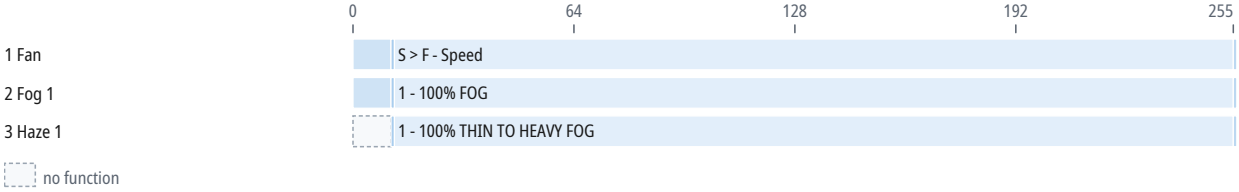
Unit	Start address	Unit	Start address	Unit	Start address	Unit	Start address
1	1	6	16	11	31	16	46
2	4	7	19	12	34	17	49
3	7	8	22	13	37	18	52
4	10	9	25	14	40	19	55
5	13	10	28	15	43	20	58

RDM personalities

Mode	Channels	RDM personality
3 Channel	3	1

Mode 3 Channel

Channel functions at a glance



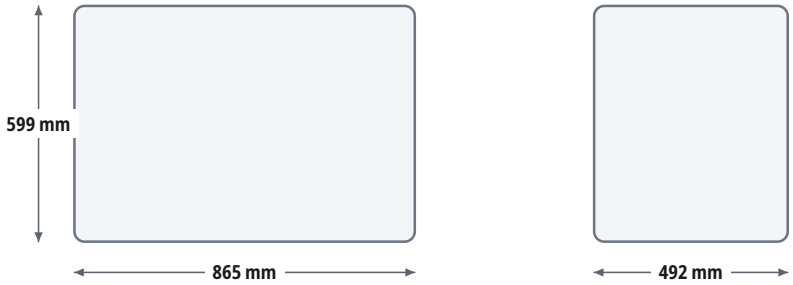
CH	Function	DMX	Description
1	Fan	0–10	FAN OFF
		11	FAN SPEED: Slow Speed
		12–254	S > F - Speed
		255	FAN SPEED: Fast Speed
2	Fog 1	0–10	FOG OFF
		11	1% FOG
		12–254	1 - 100% FOG
		255	100% FOG
3	Haze 1	0–10	No Function
		11	1% THIN FOG
		12–254	1 - 100% THIN TO HEAVY FOG
		255	100% HEAVY FOG

9 Technical specifications

Parameter	Value
RDM	yes (manufacturer ID 0x21A4, device model ID 0x0A39)
Weight	34.8 kg
Operating temperature	0 to 40 °C

Dimensions

weight 34.8 kg



10 Maintenance and cleaning

- Before cleaning and maintenance, switch the device off, disconnect it from the power supply and let it cool down.
- Clean the housing with a soft, dry or slightly damp cloth. Do not use solvents, abrasive cleaners or pressure washers, and make sure no liquid gets into the device.
- Clean optical parts (lenses, front glass), if the device has any, with a soft lint-free cloth and a cleaner intended for optics or glass.
- Regularly inspect the housing, cables, connectors and fixings. Have damaged parts replaced by a service center.
- How often to clean depends on the environment; dust, smoke and fog make the device dirty much faster.

11 Troubleshooting

Problem	Remedy
The device does not switch on	Check the supply voltage, the cables and the fuse, if the device has one.
The device does not respond to DMX	Check the start address, the selected DMX mode and whether it matches the profile in the controller, the cable connection to DMX IN, and the controller output (universe).
The device behaves erratically or flickers	Check the terminator at the end of the line, the condition and wiring of the cables (shield on pin 1 only), the number of devices on the line (32 at most), and that the line is not split without a splitter.
Only some devices on the line respond	Check the cable and connectors between the last working and the first non-working device, and make sure all devices on the line are switched on.
Devices respond to the wrong channels or affect each other	Check that the addresses do not overlap and that the DMX mode on the devices matches the patch in the controller.
The device or the connected load does not light up although it receives DMX	Check the values of the dimmer, shutter and strobe channels against the DMX channel table.

12 Disposal

The crossed-out wheeled bin symbol on the product, in the manual or on the packaging means that the product must not be disposed of with unsorted household waste at the end of its life.

Take the end-of-life equipment to a collection point, for example a municipal collection site or a retailer. Proper disposal enables materials to be recycled and helps prevent possible negative effects on the environment and human health.

Follow the regulations applicable in your country; in the Czech Republic, take-back is governed by Act No. 542/2020 Coll., on End-of-Life Products.

Recycle the packaging materials according to their type.